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Adam

All Adam products are warranted for a period of one (1) year from date of purchase against defects in workmanship and materials. If a product fails to function properly within the warranty period, Adam will repair the product, and if repair is not possible, will replace it. This warranty does not cover any consequential damages to the product or instrument as a result of improper installation, misuse, mishandling (e.g. bending or twisting), neglect or accident. Defective products returned for repair or replacement must be shipped prepaid, and include a copy of the dealer's invoice (Bill of Sale) as evidence of date of purchase.

Amigo

This warranty extends only to the original purchaser of this quality musical product, provided the warranty registration card is filled out and returned within 10 days of purchase date. We will replace or repair, at our discretion, this product with a new or reconditioned product. It is understood that it is the buyer's responsibility to return this item to the dealer purchased from or to the address below, all postage and insurance being prepaid. This warranty is null and void if this product has been tampered with, damaged by accident, neglected or misused. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. This warranty is valid in the USA only. In some states you may have legal rights other than those stated herein. Please see the products's warranty card for further details.

Arbor Electric Guitars

All Arbor electric guitars are warranted against defects in workmanship and materials for as long as it is owned by the original retail purchaser. Electronic components, tuning machines, and case hardware are warranted for a period of one (1) year from the date of original purchase. Repair service of defects covered by this warranty can be performed only at an authorized service center as designated by Arbor. This warranty is null and void if this product has been tampered with, damaged by accident, neglected, or misused. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. Defective products returned for repair or replacement must be shipped prepaid, and include a copy of the dealer's invoice (Bill of Sale) as evidence of date of purchase. Please see the products's warranty card for further details.

Barcus-Berry

All Barcus-Berry products are warranted for a period of one (1) year from date of purchase against defects in workmanship and materials. If a product fails to function properly within the warranty period, Barcus-Berry will repair the product, and if repair is not possible, will replace it. This warranty does not cover any consequential damages to the product or instrument as a result of improper installation, misuse, mishandling (e.g. bending or twisting), neglect or accident. Defective products returned for repair or replacement must be shipped prepaid, and include a copy of the dealer's invoice (Bill of Sale) as evidence of date of purchase. Please see the products's warranty card for further details.

J. Reynolds

All J. Reynolds electric guitars are warranted against defects in workmanship and materials for as long as it is owned by the original retail purchaser. Electronic components, tuning machines, and case hardware are warranted for a period of one (1) year from the date of original purchase. Repair service of defects covered by this warranty can be performed only at an authorized service center as designated by J. Reynolds. This warranty is null and void if this product has been tampered with, damaged by accident, neglected, or misused. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. Defective products returned for repair or replacement must be shipped prepaid, and include a copy of the dealer's invoice (Bill of Sale) as evidence of date of purchase. Please see the products's warranty card for further details.

J.B. Player

This warranty extends only to the original purchaser of this quality musical product, provided the warranty registration card is filled out and returned within 10 days of purchase date. We will replace or repair, at our discretion, this product with a new or reconditioned product. It is understood that it is the buyer's responsibility to return this item to the dealer purchased from or to the address below, all postage and insurance being prepaid. This warranty is null and void if this product has been tampered with, damaged by accident, neglected or misused. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. This warranty is valid in the USA only. In some states you may have legal rights other than those stated herein. Please see the products's warranty card for further details.

Lauren Band & Orchestra

Lauren Band Instrument's Limited Lifetime warranty extends only to the original purchaser, provided the warranty registration card is filled out and returned within 10 days of purchase date. All other Lauren products feature a Limited (1) one year warranty. We will replace or repair, at our discretion, this product with a new or reconditioned product. It is understood that it is the buyer's responsibility to return this item to the dealer purchased from or to the address below, all postage and insurance being prepaid. This warranty is null and void if this product has been tampered with, damaged by accident, neglected or misused. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. This warranty is valid in the USA only. In some states you may have legal rights other than those stated herein. Please see the products's warranty card for further details.

Limited Warranty

MBT Cases

This case is guaranteed to be free from defects in materials or workmanship for a period of 12 months from date of purchase or 24 months from the date of manufacture, whichever occurs first. We will replace or repair, at our discretion, this case with a new or reconditioned case. It is understood that it is the buyers responsibility to return this item to the dealer purchased from or to the address below, all postage and insurance being prepaid. This warranty is null and void if this case has been tampered with, damaged by accident, neglected or misused. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. This warranty is valid only in the USA. In some states you may have legal rights other than those stated herein.

MBT Lighting & Sound

MBT Lighting & Sound stands behind every product we sell whether manufactured by us or by others. MBT Lighting & Sound hereby warrants those products made by or for MBT to be free of manufacturing defects in material and workmanship for a period of one year (unless otherwise specified) from the date of purchase. MBT Lighting & Sound products noted with a "W90" carry a 90-day warranty. Those products manufactured by others are warranted according to the specific warranty of each individual manufacturer and MBT Lighting & Sound assumes no responsibility on their behalf. MBT Lighting & Sound will accept for warranty service any product sold by us and will warranty such under the terms of the warranty stated herein. This warranty is null and void if the unit has been opened or tampered with or if the serial number (when applicable) has been altered, changed or destroyed in any manner, if the unit or its function has been altered in any manner, if the unit has been repaired by an unauthorized source, if the unit has not been maintained as specified in the instruction manual with each unit, or if the unit has not been used as originally intended. Items not covered under this warranty include lamps/bulbs, fuses, brushes, belts, gels and other normal wear and tear parts.

Percussion Plus

All Percussion Plus products are warranted for a period of one (1) year from date of purchase against defects in workmanship and materials. If a product fails to function properly within the warranty period, Percussion Plus will repair the product, and if repair is not possible, will replace it. This warranty does not cover any consequential damages to the product or instrument as a result of improper installation, misuse, mishandling (e.g. bending or twisting), neglect or accident. Defective products returned for repair or replacement must be shipped prepaid, and include a copy of the dealer's invoice (Bill of Sale) as evidence of date of purchase.

RMS Cables

All RMS cables feature a Limited Lifetime Warranty. All other RMS products are guaranteed to be free from defects in materials or workmanship for a period of 12 months from date of purchase, provided the warranty registration card is filled out and returned within 10 days of purchase date. We will replace or repair, at our discretion, this product with a new or reconditioned product. It is understood that it is the buyers responsibility to return this item to the dealer purchased from or to the address below, all postage and insurance being prepaid. This warranty does not cover blown speakers and is null and void if this unit has been tampered with, damaged by accident, neglected, misused, or if the serial number has been removed or tampered with. WE RESERVE THE RIGHT TO DETERMINE NEGLIGENCE. This warranty is valid in the USA only. In some states you may have legal rights other than those stated herein.

Stageline

All Stageline products are warranted for a period of one (1) year from date of purchase against defects in workmanship and materials. If a product fails to function properly within the warranty period, we will repair the product, and if repair is not possible, will replace it. This warranty does not cover any consequential damages to the product or instrument as a result of improper installation, misuse, mishandling (e.g. bending or twisting), neglect or accident. Defective products returned for repair or replacement must be shipped prepaid, and include a copy of the dealer's invoice (Bill of Sale) as evidence of date of purchase.

Limited Lifetime Warranty

Limited Warranty

Limited Warranty

Limited Lifetime Warranty

Limited Warranty

Limited Warranty



fretted instruments



cases



amplifiers



guitar accessories



harmonicas



percussion



band & orchestra



keyboards



audio



books & videos



lighting



index



Manufacturer Addresses: Warranty and Service

Domestic merchandise is warranted by the factory. In order to expedite handling for domestic merchandise, the goods should be sent directly to the applicable warranty center. Be sure to advise the warrantor of the specific problem. We are always pleased to be of assistance. A list of manufacturers and addresses is as follows:

Altman Stage Lighting 57 Alexander Street Yonkers, NY 10701 (914) 476-7987	GCI Technologies Corp. (Gemini, Cortex, I-key) 1 Mayfield Avenue Edison, NJ 08837-3820 (732) 346-0061
Atlas Soundolier 7676 S. 46th Street Phoenix, AZ 85040 (800) 876-3333	Hohner Harmonicas 1000 Technology Park Drive Glen Allen, VA 23060 (800) 446-6010
Audio-Technica U.S., INC. 1221 Commerce Drive Stow, OH 44224 (330) 686-2600	Hosa Technology 6650 Caballero Boulevard Buena Park, CA 90620-1151 (714) 736-9270
Boss Products 5100 S. Eastern Ave. Los Angeles, CA 90040 (323) 890-370	Kratt Pitchpipes 988 Johnson Place Union, NJ 07083 (201) 688-8600
Casio Keyboards Regional Service Centers Information (800) 706-2534 (201) 361-5400 Cust. Repair Ext. 489	Radial Engineering 1638 Kebeft Way, Port Coquitlam, BC Canada V3C 5W9 (604) 942-1001
Crybaby Pedals Dunlop Corporation Benicia, CA 94510 (800) 722-3434	Samson Technologies 45 Gilpin Ave. Hauppauge, NY 11788 (800) 328-2882
Evetts Corp. 2510-G Las Posas Rd #136 Camarillo, CA 93010 (805) 389-4605	Times Square Lighting 5 Kay Fries Drive Stony Point, NY 10980 (845) 947-3034
Furman Sound 1997 S. McDowell Boulevard Petaluma, CA 94954 (707) 763-1010	Voco Pro 1728 Curtiss Court La Verne, CA 91750 (800) 678-5348
Galaxy Audio 601 E Pawnee Wichita, KS 67211 (800) 369-7768	Yamaha Corp. of America 6600 Orangethorpe Avenue Buena Park, CA 90620 (714) 522-9011

Defective Goods From the Following Manufacturers Must be Returned Directly to the Factory. M&A Sales May Not Issue RMAs for these Goods*:

COMMUNITY PROFESSIONAL SPEAKERS.....	610-876-3400
FISHMAN	800-347-4626
NADY.....	510-652-2411
PIEZO-KINETICS	801-293-3215
PIGNOSE (7200/7300 only)	732-572-1911
PIGNOSE (7100 only)	800-PIGNOSE
PRO-CO SOUND	888-253-7360
ROLAND (Boss)	800-868-3737
SABIAN	800-726-0125
SENNHEISER	800-434-9190
SHADOW ELECTRONICS.....	877-848-2624

* Per manufacturer policy.

RETURN POLICY - PLEASE READ CAREFULLY -

All Returns must be issued a **RETURN AUTHORIZATION** before being sent back to M&A Sales. Return notification must be made within 10 days after shipment is first received. All returns for credit or refund must be made within 30 days of original purchase. **No returns will be accepted without Return Authorization.**

To process a return, follow these easy steps:

1. Call your sales representative and let them know you have a product that needs to be returned. Ask for a RETURN AUTHORIZATION NUMBER. The return authorization number will only apply to the products authorized. Returned products not associated with the return authorization number will not be processed.
2. Product must be returned in original packaging, making sure the product is in 100% resellable condition in order to receive credit on product only.
3. Please be sure product is sufficiently packed inside exterior box to avoid shipping damage.
4. Defective goods will be repaired or exchanged as warranted. A detailed description of the defect is required for all returned items, to assist us in improving our products and service.

DAMAGES, DISCREPANCIES & LOST PACKAGES

DAMAGES

M&A Sales is not responsible for damages which occur during shipping. Refuse shipment if the package looks damaged or dented; however, if merchandise has already been received, contact our Customer Support Department immediately and we will report a claim. A replacement will be sent once the claim is processed.

DISCREPANCIES

In case of discrepancies, M&A's Customer Support Department must be notified within 48 hours of receipt.

LOST PACKAGES

A physical address must be provided for all shipments. M&A Sales is not responsible for lost packages.

WARRANTIES / REPAIR

- Any item found defective after 10 days may be returned at your expense for repair or credit on product only, at M&A's discretion.
- M&A Sales will honor all manufacturer warranties directly if reported within 10 days. Exceptions include mouthblown instruments and electronics which must be returned directly to the manufacturer for repair or replacement.
- See page 543 for warranties on all M&A Sales house branded products. Please contact the Customer Support Department with any questions.

CUSTOMER SUPPORT 1-800-641-6931